

# MILITARY AND HEALTHCARE TICKET REDEMPTION TUTORIAL

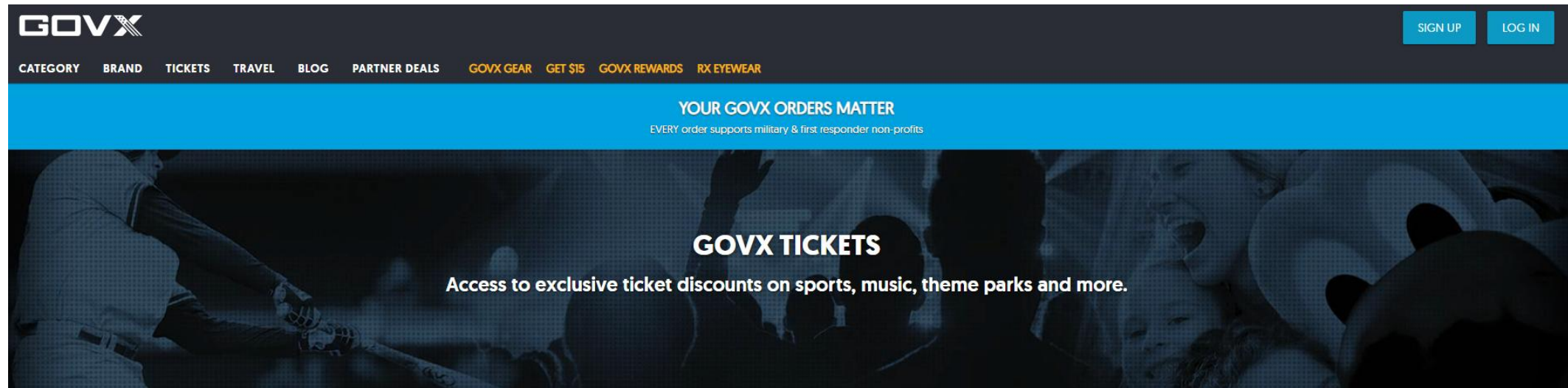


# To redeem your complimentary tickets to the 2025 Dominion Energy Charity Classic, courtesy of Strata Clean Energy, you must first be verified through GovX

If you redeemed military or healthcare tickets to the 2024 Dominion Energy Charity Classic, you should already have a GovX account created.

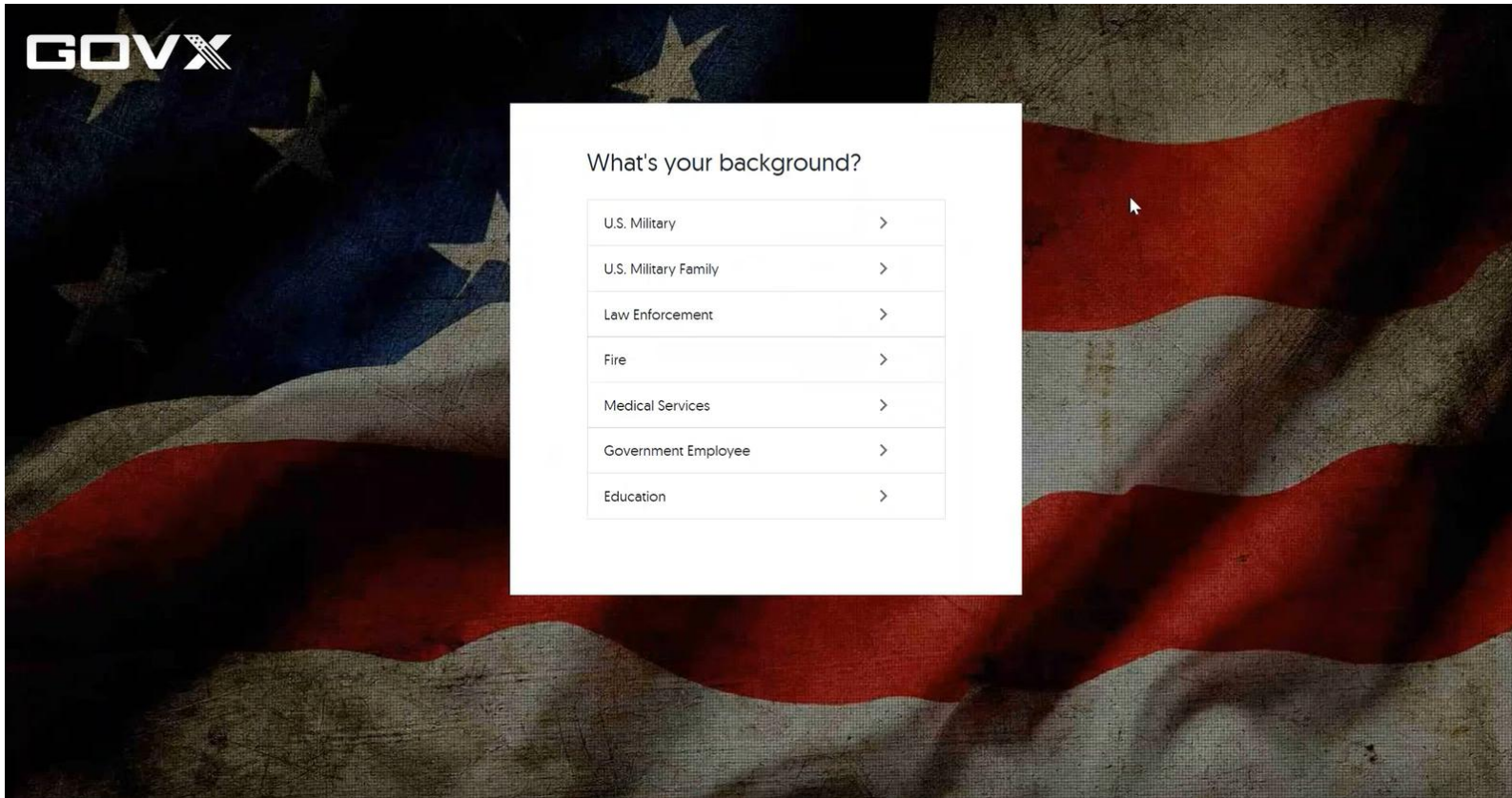
If you did not redeem military or healthcare tickets to the 2024 Dominion Energy Charity Classic, please [create your GovX account here](#).

If you already have an existing GovX account, you can use the email address and password associated with your account to login.



## **GovX Will Need to Verify Your Background**

Please carefully follow the steps when creating your GovX account. When creating an account, GovX will need to confirm your background. You will see the page below to confirm your status of Military, Police, Fire & EMS, Medical, Government or Educator. Once confirming your status, you will then be prompted with more questions. Lastly, GovX will require you to upload a form of documentation to confirm your service.

The image shows a web interface for GovX. The background is a dark, textured American flag. In the top left corner, the 'GOVX' logo is displayed in white. A white rectangular box is centered on the screen, containing the text 'What's your background?'. Below this text is a list of seven options, each in a white box with a right-pointing chevron: 'U.S. Military', 'U.S. Military Family', 'Law Enforcement', 'Fire', 'Medical Services', 'Government Employee', and 'Education'.

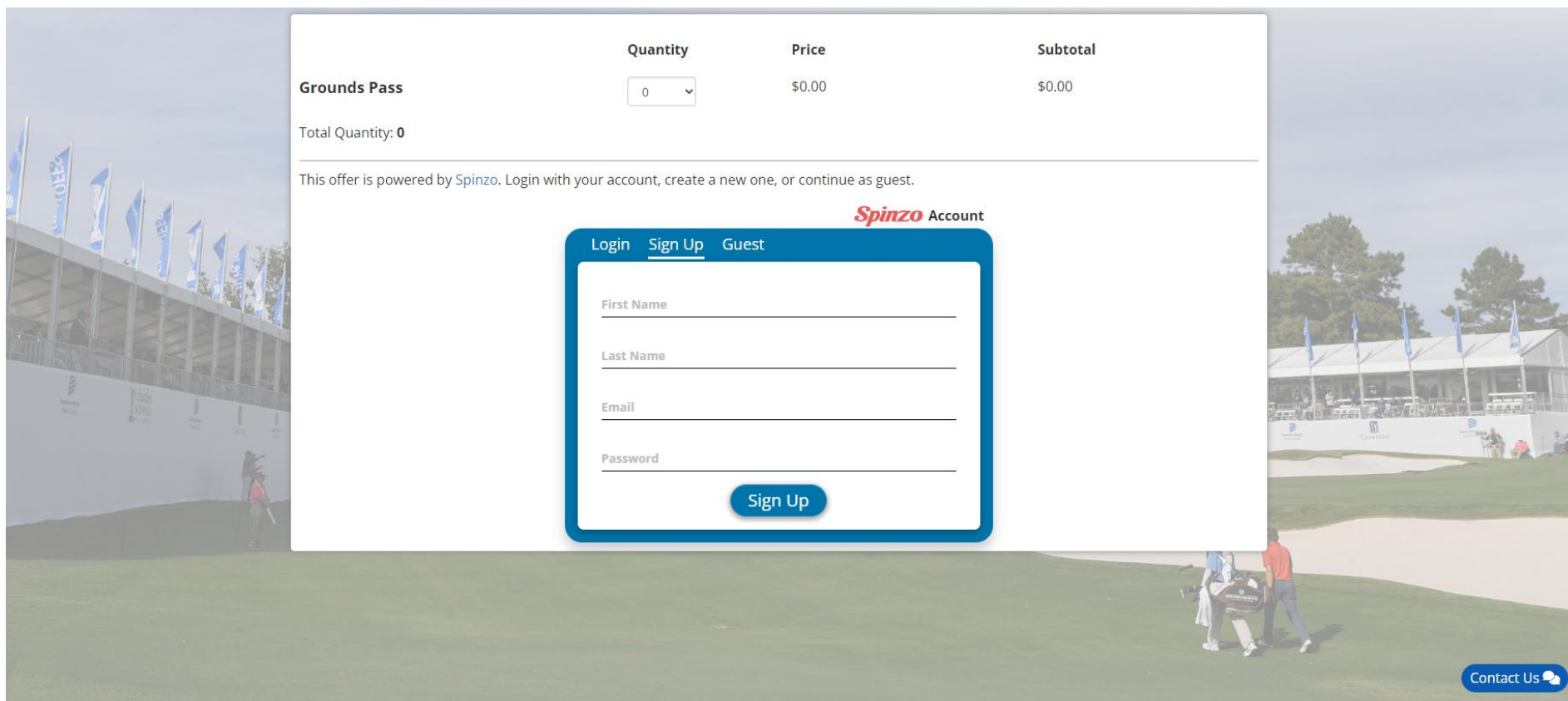
What's your background?	
U.S. Military	>
U.S. Military Family	>
Law Enforcement	>
Fire	>
Medical Services	>
Government Employee	>
Education	>

If you are having issues with GovX verification, please [click here](#).

## **You should receive a confirmation email from GovX verifying your account and background once it has been approved**

Once your GovX account is verified, your next step will be to create a Spinz account. [Spinzo](#) is the website that will allow you to redeem your complimentary tickets to the Dominion Energy Charity Classic.

**If you redeemed tickets to the 2024 Dominion Energy Charity Classic, you should already have a Spinz account created. If you cannot remember your password, click on “forgot password” to send a reset link to your email address.**



	Quantity	Price	Subtotal
Grounds Pass	0	\$0.00	\$0.00

Total Quantity: 0

This offer is powered by [Spinz](#). Login with your account, create a new one, or continue as guest.

**Spinz** Account

Login Sign Up Guest

First Name

Last Name

Email

Password

Sign Up

Contact Us

**Your GovX account and Spinz accounts need to be created with the same email address.**

## **MAKE SURE YOU CREATE AND VERIFY YOUR ACCOUNT THROUGH GOVX FIRST**

If your account with GovX is not verified or not the same email address as your account created with Spinzo, you will see “not verified” highlighted in red, as shown below.

	Quantity	Price	Subtotal
Grounds Pass	<input type="text" value="0"/>	\$0.00	\$0.00
Total Quantity: 0			
<div></div>			
<a href="#">Login as someone else</a>			

This offer requires GovX verification to make sure you are entitled to purchase. You are currently **not verified** [updates every couple seconds] 🔄

### **Verify yourself through GovX**

**Make sure to login with the SAME EMAIL ADDRESS as that of your GovX account. You can click 'Log in as someone else' above to if you want to change the email to that of GovX.**

This offer is powered by [Spinzo](#).

By proceeding, you are agreeing to the [Terms and Conditions](#) and [Privacy Policy](#)

**Proceed to Checkout**

**IF YOUR GOVX ACCOUNT IS VERIFIED, THEN YOU CAN MOVE FORWARD WITH REDEEMING YOUR TICKETS**

Once you see “verified” highlighted in green, you can enter in the quantity of grounds tickets you would like (up to 2) and proceed to checkout.

	Quantity	Price	Subtotal
Grounds Pass	<div>0</div>	\$0.00	\$0.00

Total Quantity: 0

[Login as someone else](#)

This offer requires GovX verification to make sure you are entitled to purchase. You are currently **verified**

This offer is powered by [Spinzo](#).  
By proceeding, you are agreeing to the [Terms and Conditions](#) and [Privacy Policy](#)

Proceed to Checkout



## **REDEEMING TICKETS FOR MORE THAN ONE DAY OF THE TOURNAMENT**

***\*You will need to individually select Friday, Saturday, and Sunday to redeem tickets for each day you would like to attend the 2025 Dominion Energy Charity Classic.***

Once you click on the specific day, you will enter the quantity (up to 2) and proceed to checkout.

In appreciation for your service, all active duty, military reserve, military retirees, veterans, and national guard members receive up to two complimentary grounds admission tickets to each day of tournament play, Friday, Oct. 17 through Sunday, Oct. 19, courtesy of Strata Clean Energy. Tickets also provide access to the Patriots' Outpost presented by Strata Clean Energy, including complimentary food and beverage, while supplies last. To redeem your tickets, you must first be verified through GovX. Please create your account and complete your verification at [govx.com](https://govx.com). For questions about verification, please [click here](#).

Tickets are not transferrable and must be used by the verified person.

General and ADA accessible parking is located at West Creek Fields, 12575 West Creek Parkway Henrico, VA 23238. Parking is \$5 per car, Friday through Sunday and can be purchased in advance or purchased via credit card on site. Cash will not be accepted. There will be shuttles from general parking to The County Club of Virginia, James River Course. The shuttle ride will be approximately 15 minutes and the shuttle will be free of charge.



Friday | 10:00am

October  
**17**

**Friday Ticket**

The Country Club of Virginia



Saturday | 10:00am

October  
**18**

**Saturday Ticket**

The Country Club of Virginia



Sunday | 10:00am

October  
**19**

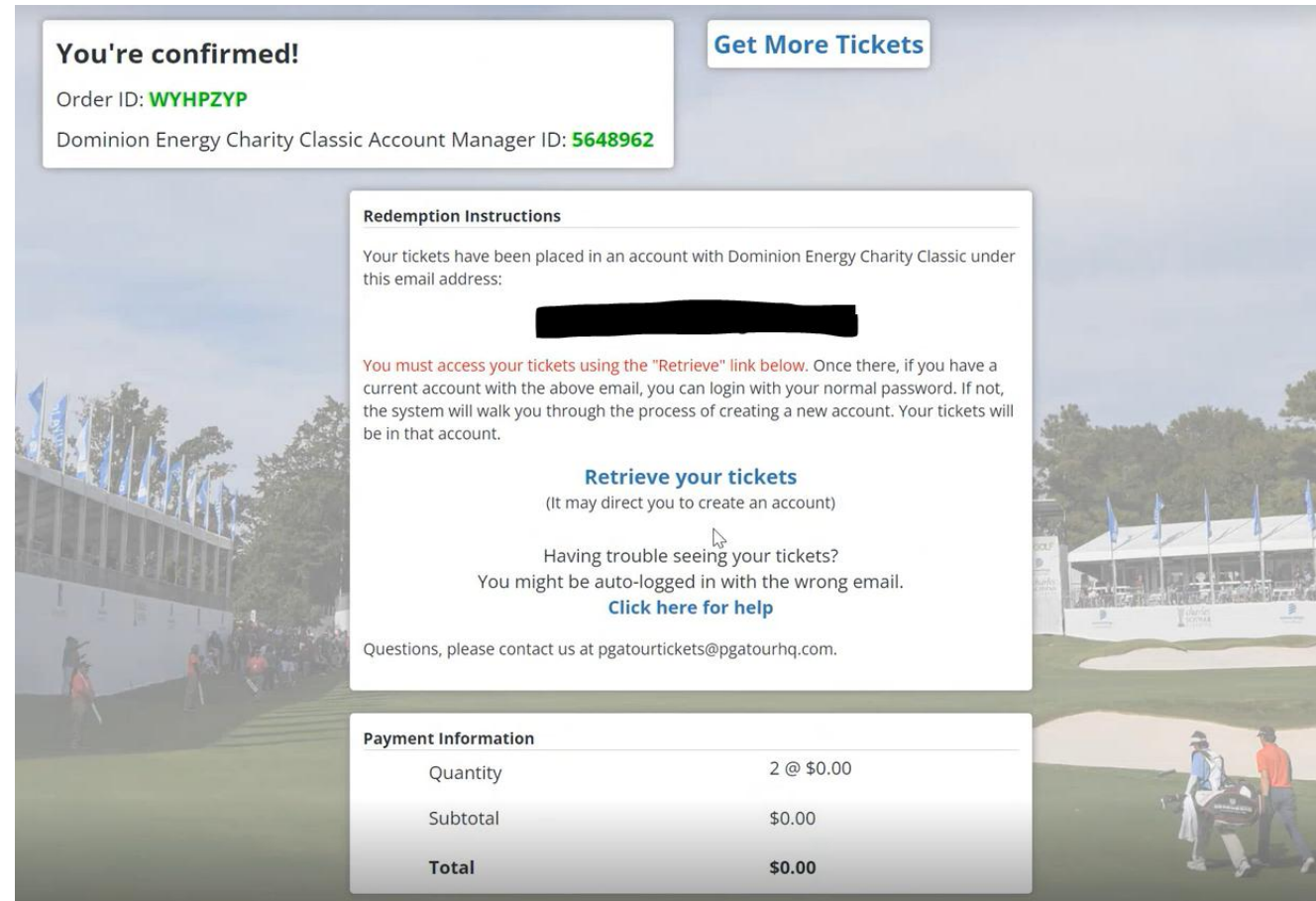
**Sunday Ticket**

The Country Club of Virginia

## TICKET CONFIRMATION PAGE

*\*Once your tickets are confirmed for each day of the event (Friday, Saturday, and/or Sunday), you will be on the final Spinzo confirmation page, which is shown below. You will also receive a confirmation email from Spinzo which includes the Order ID.*

Select “**Retrieve your tickets**” which will then direct you to Ticketmaster, Account Manager.

The screenshot shows a confirmation page for a golf event. At the top left, a box says "You're confirmed!" with the Order ID "WYHPZYP" and the Account Manager ID "5648962". To the right is a "Get More Tickets" button. The background is a faded image of a golf course with spectators. In the center, a "Redemption Instructions" box explains that tickets are in an account under a redacted email address. It provides instructions on how to retrieve the tickets, either by logging in or creating a new account. Below this is a "Retrieve your tickets" link. At the bottom, a "Payment Information" table shows a total of \$0.00.

**You're confirmed!**

Order ID: **WYHPZYP**

Dominion Energy Charity Classic Account Manager ID: **5648962**

[Get More Tickets](#)

**Redemption Instructions**

Your tickets have been placed in an account with Dominion Energy Charity Classic under this email address:

[REDACTED]

You must access your tickets using the "Retrieve" link below. Once there, if you have a current account with the above email, you can login with your normal password. If not, the system will walk you through the process of creating a new account. Your tickets will be in that account.

**Retrieve your tickets**

(It may direct you to create an account)

Having trouble seeing your tickets?  
You might be auto-logged in with the wrong email.

[Click here for help](#)

Questions, please contact us at [pgatourtickets@pgatourhq.com](mailto:pgatourtickets@pgatourhq.com).

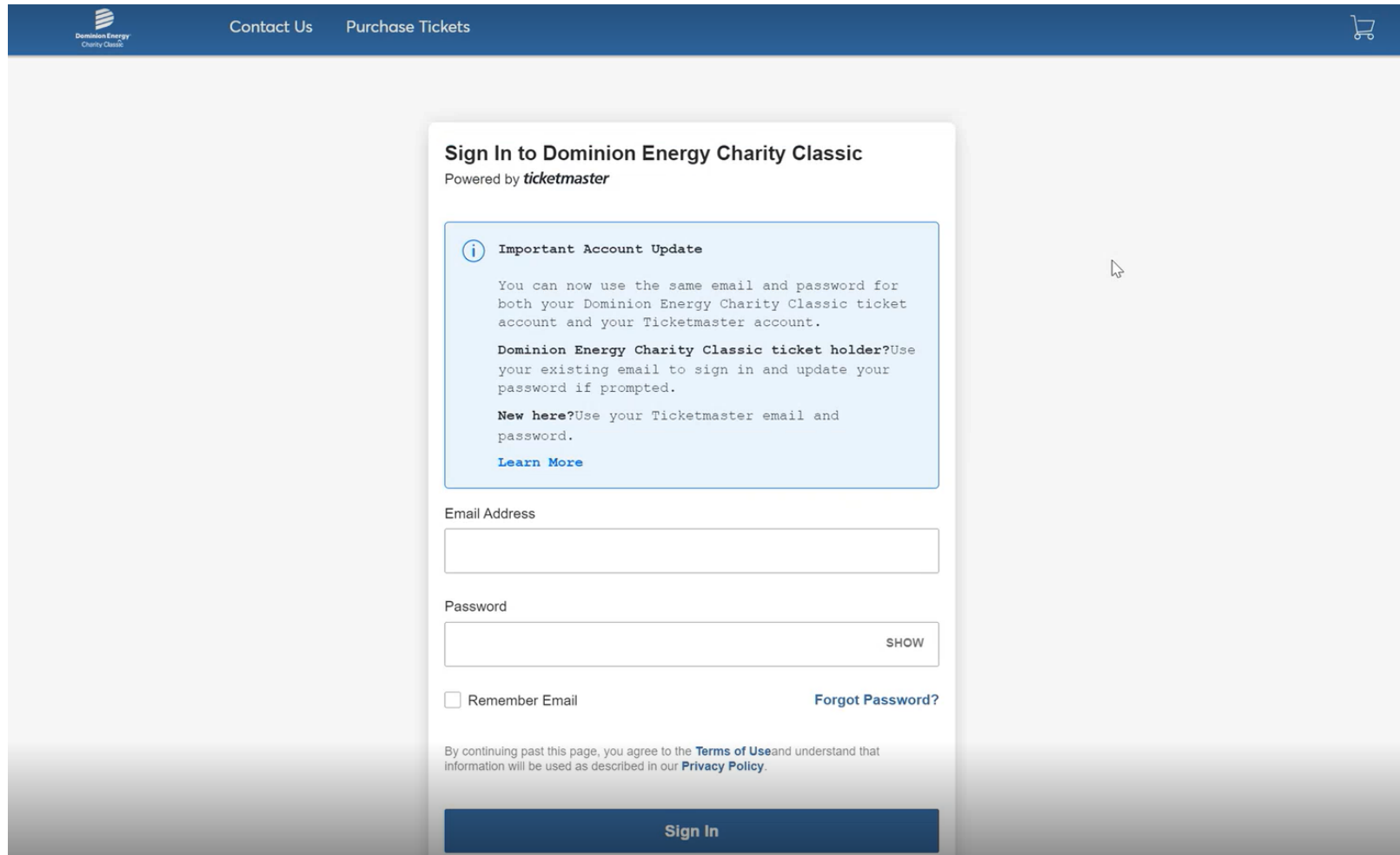
**Payment Information**

Quantity	2 @ \$0.00
Subtotal	\$0.00
<b>Total</b>	<b>\$0.00</b>



## **Ticketmaster, Account Manager**

The final step will be to create an account through Ticketmaster, Account Manager. If you already have an existing account for Ticketmaster, Account Manager you can use your email and password to login. Once you have successfully signed in, your digital tickets will be under “My Events” and ready to use!



The screenshot shows the login interface for the Dominion Energy Charity Classic, powered by Ticketmaster. At the top, there is a dark blue header with the Dominion Energy Charity Classic logo on the left, and links for "Contact Us" and "Purchase Tickets" in the center. A shopping cart icon is on the right. The main content area is white and features a central login box. Inside this box, the title "Sign In to Dominion Energy Charity Classic" is displayed, followed by "Powered by ticketmaster". Below this is an "Important Account Update" section with a light blue background, containing information about using a single email and password for both the charity classic and Ticketmaster accounts, and instructions for existing and new users. The login form itself includes fields for "Email Address" and "Password", with a "SHOW" button next to the password field. There is a "Remember Email" checkbox and a "Forgot Password?" link. At the bottom of the form is a "Sign In" button. A disclaimer at the bottom of the form states that by continuing, the user agrees to the Terms of Use and Privacy Policy.

Sign In to Dominion Energy Charity Classic  
Powered by *ticketmaster*

**Important Account Update**

You can now use the same email and password for both your Dominion Energy Charity Classic ticket account and your Ticketmaster account.

**Dominion Energy Charity Classic ticket holder?** Use your existing email to sign in and update your password if prompted.

**New here?** Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password [SHOW](#)

☐ Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

[Sign In](#)

***\*If you have any issues with Ticketmaster, Account Manager please contact: PGA TOUR Ticket Support at 1-800-404-7887 or [ticketsupport@pgatourhq.com](mailto:ticketsupport@pgatourhq.com)***